

SOUTH WAIRARAPA DISTRICT COUNCIL

3 JUNE 2015

AGENDA ITEM D2

INFRASTRUCTURE AND SERVICES GROUP REPORT

Purpose of report

To update Councillors on the Infrastructure and Services Group activities

Recommendations

Officers recommend that the Council:

1. *Receive the information.*

1. Group Manager highlights

Works for the past 6 weeks have been typical for winter months and the end of year with roading in particular pushed to deliver the last of the NZTA works program.

Discussions on Broadband roll out and the submission has been ongoing, looking at the processes and limitations of being able to roll out the works quickly and cost effectively for the number of residents affected.

The RSC (Road Controlling Authority) forum last week also highlighted issues around the new ONRC and transition plans and also a lot of debate around the effectiveness of the various infrastructure strategies developed. One point of note for councils and for SWDC is the strong push for cycling facilities nationally and regionally. This allows for funding not only in works but also in the strategic development of plans and strategies.

The recent storm in Wellington gave the CDEM system and controllers a good trial of their systems and processes. With the training currently underway for controllers and elected members it was a great introduction to CDEM for many.

2. Water supply

SERVICE LEVEL – Council provides reliable and safe drinking water supplies. Water provided is safe to drink and there is adequate water for urban firefighting.

2.1 Key Performance Indicators

WATER SUPPLY KEY PERFORMANCE INDICATORS	TARGET 2013/14	RESULT	COMMENT SOURCE, AND ACTIONS TAKEN TO ACHIEVE TARGET
Compliance with resource consent conditions/water permit conditions to "mainly complying" or better	95%		Council provides annual report to Greater Wellington for water supply consents. The compliance reports are available to Council Sept/Oct yearly.
Water supply systems comply with Ministry of Health Bacteriological Drinking Water Standards guidelines 2000**	95%		Ministry of Health supplies Council with compliance reports 6 months after year end. Reports apply to previous year.
Ratepayers and residents satisfied with level of service for water	75%	60%	NRB Survey 2013
Urgent (dirty, cloudy, smelly, or bad tasting water or no water at all) requests for service responded to within 1 day	95%		CEMs and drinking water complaints. Officer to complete
Fire hydrants tested annually that meet NZ Fire Service Code of Practice	100%	33% per year	There is a requirement of testing all Council hydrants over a 5 year period - The costs to this will be about \$20 per test. Requirements will be 40 hydrants over 3 towns annually = 120. x \$20 = \$2400 annually to meet the required amount of testing

2.2 Services

2.2.1. Water supply capital improvements Featherston

Stage 1 of the improvement programme incorporation pipeline and bore head works is now out for tender. Tenders close on 15 June 2015. Work will not commence until August and the pre tender estimate is \$792K.

Stage 2 work requiring plant building extension and additional treatment kit will be let before the end of the year aiming for completion in March/April 2016.

2.3 Water treatment plants

The Waiohine and Greytown plants operated routinely over the period, The Martinborough bore-field required a pump check and replacement with a spare pump unit (Bore No 3). Full take allocation is now available.

An E coli transgression was detected on 15 April at Boar Bush. Three consecutive daily follow up tests were clear indicating either a sampling or laboratory error. We are confident there was little or no public health risk to our water consumers.

2.4 Water reticulation

There were 14 reticulation repairs reported and rectified during the period. No water complaints were received during the period.

2.5 Water races

Routine monthly inspections and blockage clearing of the water race network has been performed by council contractors, City Care Ltd, to maintain satisfactory flows. There were six reported accounts for blockage clearing or no water flow for the Moroa and Longwood network over the period.

3. Waste water

SERVICE LEVEL – Council provides waste water services that effectively collect and dispose of waste water. Waste water does not create any smells, spill or health issues and causes minimal impact on the natural environment.

3.1 Key Performance Indicators

WASTE WATER KEY PERFORMANCE INDICATORS	TARGET 2013/14	RESULT	COMMENT SOURCE, AND ACTIONS TAKEN TO ACHIEVE TARGET
Number of blockages per 1000 connections	10		
Ratepayers and residents satisfaction with waste water services	70%	60%	NRB Survey 2013
% of resource consent conditions complied with to mainly complying or better**	90%		Council provides annual report to Greater Wellington for water supply consents. The compliance reports are available to Council Sept/Oct yearly.
Proportion of urgent waste water service requests responded to within 6 hours of notification	95%		

3.2 Resource consent acquisition progress report

The hearing for the Martinborough consent is scheduled for 3, 4 and 5 June. As at the time of writing there has been no technical evidence submitted (other than council and GWRC) and no confirmed submitters to speak at the hearing. This will be confirmed by the 18 May. The desire is to have the hearing completed by 3 June without the need for council offers to speak to their evidence.

At this stage the request is still for a 35 year consent with a fall-back position of 15 years but only to cover stage 1b, i.e. the irrigation to the block adjacent to the Martinborough Ponds.

3.3 Waste water treatment plants

All plant operated routinely during the period with no reported issues.

3.4 Waste water reticulation

There were two pipeline blockages reported during the period.

4. Storm water drainage

SERVICE LEVEL – Stormwater drains are well operated and maintained by the Council.

4.1 Key Performance Indicators

STORM WATER DRAINAGE KEY PERFORMANCE INDICATORS	TARGET 2013/14	RESULT	COMMENT SOURCE, AND ACTIONS TAKEN TO ACHIEVE TARGET
% of ratepayers and residents satisfied with stormwater drains	50%	54%	NRB Survey 2013
% of urgent (any blockage causing extensive flooding of buildings or other serious flooding) requests for service responded to within 5 hours	90%		

All systems operated routinely during the period with pre winter maintenance checks being undertaken during the Contractors rounds.

5. Solid waste management

SERVICE LEVEL – Recycling stations are accessible and maintained. Refuse and recycling collection services are provided and waste minimisation actively promoted.

5.1 Key Performance Indicators

WASTE MANAGEMENT KEY PERFORMANCE INDICATORS	TARGET 2013/14	RESULT	COMMENT SOURCE, AND ACTIONS TAKEN TO ACHIEVE TARGET
Number of communities with recycling centres	6	6	Recycling centres at Greytown, Featherston, Martinborough, Pirinoa, Tuturumuri and Hinakura.
Volume of waste disposed out of district	Decreasing by 2.5%	30.4%	
% of ratepayers and residents satisfied with the level of service	90%	66%	NRB Survey 2013

5.2 Waste management

Routine services have been delivered successfully over the period. Vegetation overflow occurred at the Greytown Recycling Depot inconveniencing users in the first week of June. Additional work is to be undertaken improving entry and exit access.

Information brochures are being finalised for our domestic and commercial customers across the District and will be distributed next month.

6. Land transport

SERVICE LEVEL – Roads are maintained to ensure they are safe and comfortable to travel on. Footpaths can be safely used to get around town.

6.1 Key Performance Indicators

LAND TRANSPORT KEY PERFORMANCE INDICATORS	TARGET 2013/14	RESULT	COMMENT SOURCE, AND ACTIONS TAKEN TO ACHIEVE TARGET
Using the RAMM measurement system, average smooth travel exposure on urban roads to be 85% and rural roads 95% with maximum variation of 5%	95%		
Ratepayers and residents fairly/very satisfied with the roads	82%	75%	NRB Survey 2013
(20km ± 10% variation) sealed roads are resealed each year subject to availability of NZTA subsidy	100%		
The pavement condition index as measured by the NZTA pavement integrity index	95%		
The number of crashes causing injuries is reduced	Group and control average		
Ratepayers and residents are satisfied with footpaths in the district	70%	66%	NRB Survey 2013
Availability of footpaths on at least one side of the road down the whole street	90%		

6.2 Roading maintenance – Fulton Hogan

Sealed road pavement repairs were completed on Cape Palliser, White Rock, Western Lake Roads and East Street.

The pre-winter gravelling of the unsealed roads has commenced including Tora, Glenmorven, Underhill, Backwater and Paruwai Roads.

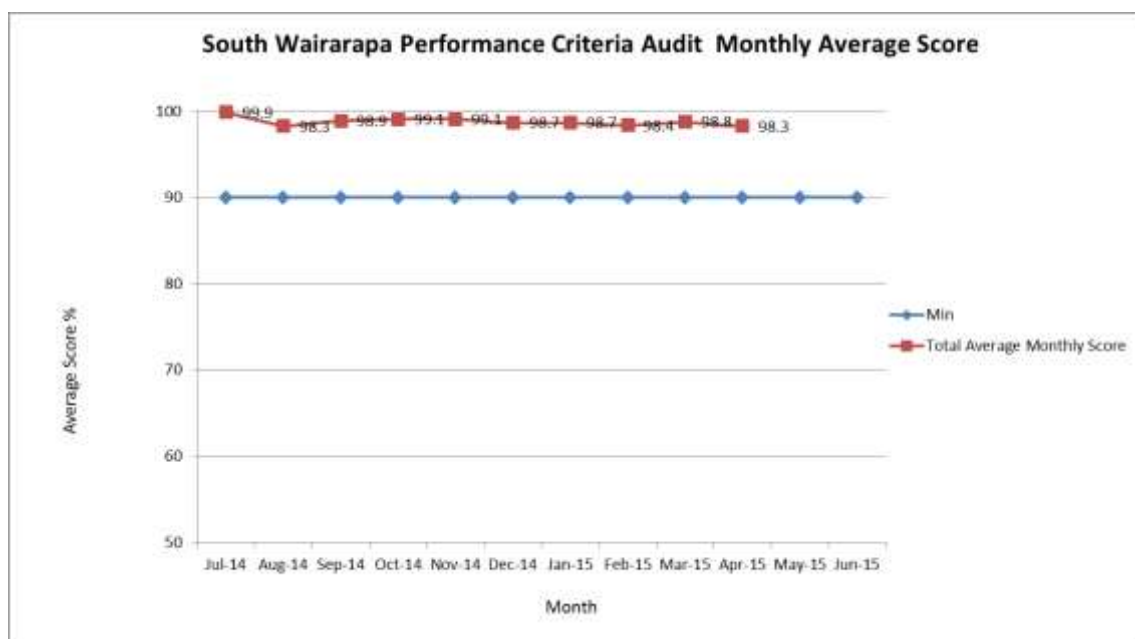
Road side mowing has commenced on the arterial roads pre winter along with roadside spraying around posts, markers and bridges.

Minor high sea damage occurred on Cape Palliser and Te Awaiti Roads.

Rock armourment for coastal protection is being delivered to Cape Palliser and Tora Roads as proactive measures for future damage to these coastal roads.

There was only minor damage from the rain event which affected Wellington and Kapiti areas.

Fulton Hogan’s monthly audit and cyclic activities is done on a monthly basis and their performance is charted below.



6.3 Reseals –Higgins

All works have been completed for the current financial year. An additional sweeping was ordered to remove chip in the Featherston urban area.

6.4 Road rehabilitation and seal extension – Fulton Hogan

All NZTA subsidised works have been completed and include Papawai Road, Bidwells Cutting Road and Cape Palliser Road. Work is progressing on the seal extension on Te Muna Road and a time extension has been granted for

the additional seal Extension on Fraters Road. Completion will be towards the end of June 2015.

6.5 Bridge maintenance – Higgins

Works have been completed on bridges on Cape Palliser, Hinakura and Western Lake Road. The contract is on track to be completed in mid June.

7. Amenities

SERVICE LEVEL – Parks and reserves enhance the quality of life in our communities. Our playgrounds are safe and enjoyed by the community. Clean safe public swimming pools can be accessed in the District. Provision of some low cost housing for the elderly (or in line with Council policy) in each town. Well maintained hall facilities that are available for the public to book. Public toilets are convenient, clean and safe. There is a wide range of library stock including up to date material.

Key Performance Indicators

AMENITIES KEY PERFORMANCE INDICATORS	TARGET 2013/14	RESULTS	COMMENT SOURCE, AND ACTIONS TAKEN TO ACHIEVE TARGET
Users satisfied with parks and reserves	90%	95%	NRB Survey 2013
Ratepayers and residents are satisfied with Council playgrounds	75%	94%	NRB Survey 2013
Council playground equipment that meets national standards	95%		
Council pools comply with NZ swimming pool water testing standards	95%		
Ratepayers and residents satisfaction with Council swimming pools	70%	78%	NRB Survey 2013
Occupancy of pensioner housing	98%		
Ratepayers and residents satisfied with town halls use	77%	84%	NRB Survey 2013
Ratepayers and residents satisfied with public toilet facilities	60%	95%	NRB Survey 2013
Taking programmes out into the community and providing a wide variety of programmes in the library	>3 per library		
Ratepayers and residents satisfied with libraries	97%	87%	NRB Survey 2013

7.1 Parks and reserves

7.1.1. Anzac Day

The Amenities team and City Care always have a busy time preparing for Anzac Day, and this year was bigger and busier than ever. There were 11 separate locations to prepare beforehand, mainly making sure that grass was mowed, gardens were tidy and rubbish removed. This year, Greytown had an additional ceremony location at the memorial gates on Kuratawhiti Street as well as at the swimming pool. In support of this, the City Care staff repainted the gates and the fence, re-did the gold lettering on the memorial at the pool, patched some of the bigger potholes and borrowed a road sweeper to tidy up in front of the playground, and made the labour costs of doing this a donation to the community. On the day itself, there were four flag-poles and nine flags to be put up and taken down, with 17 official flags in total flying in the south Wairarapa to mark the day. This included a New Zealand flag on the Anzac Hall for the first time in many years.

7.1.2. Featherston Playground

The installation of the new playground equipment and the associated renovation of the bark soft-fall material have now been completed.

7.1.3. Featherston skate park

A frame has been installed at the skate park to hold the two pieces of "street art" completed by members of the Featherston Youth Group and donated to the town. The art was unveiled at a gathering on 22 May to mark the start of Youth Week.

7.1.4. Soldiers' Memorial Park

A meeting of the Soldiers' Memorial Park user group was held on 29 April. The major focus of the meeting was preparing for submissions to the Long Term Plan.

7.1.5. Card Reserve

A meeting of the users of Card Reserve was held on 14 May. This seems to have been the first meeting of major users held since the implementation of the Reserve Management Plan. A major subject for discussion was possible submissions to the Long Term Plan.

7.1.6. Ngawi

All taps in the toilets and on the outside of the toilet building have now been removed in an attempt to reduce the amount of water taken by self-contained camper vehicles. Hand sanitiser is provided for hygiene in the toilets.

7.2 Properties

7.2.1. ANZAC Hall

The floors in the Supper Room and the Kiwi Hall have been sanded and polyurethaned and look like new. Work continues on building repairs around the clerestory.

7.3 Pensioner housing

There are six applicants on the waitlist for Martinborough, five for Greytown and eight for Featherston.

Council officers have had interest in the vacant flat at Burling Flats and are currently liaising to complete tenancy agreements.

7.4 Cemeteries

7.4.1. Featherston

There were no burials in April.

7.4.2. Greytown

There was one ashes burial in April.

7.4.3. Martinborough

There were no burials in April.

The rebuilding of the Services ashes wall and ashes wall 3 has been completed. The Services wall was finished, with the plaques and ashes in place, in time for ANZAC day.

7.5 Libraries

Changes to the funding from the Eastern and Central Community Trust will affect the Summer Reading Programme, iRead and Winter Warmers from this year. Storytellers will drop from three to two, and the number of incentive prizes will drop from five to four. The READX programme for teens has been discontinued. Financial reporting is to be tightened with all libraries having to send receipts for money spent from the cash distribution; and the Trust also wants to know the real value of the Council costs e.g. wages, photocopying, etc. While none of these changes should alter the delivery of the programmes, the Eastern and Central Community Trust wants the programme results to be more measurable.

8. Civil defence and emergency management

SERVICE LEVEL – People are prepared for a civil defence emergency.

8.1 Key Performance Indicators

CIVIL DEFENCE AND EMERGENCY MANAGEMENT KEY PERFORMANCE INDICATORS	TARGET 2013/14	RESULTS	COMMENT SOURCE, AND ACTIONS TAKEN TO ACHIEVE TARGET
Ratepayers and residents are prepared for an emergency	65%		NRB Survey 2013
Regional Civil Defence Emergency Plan developed and implemented	Implemented		

8.2 Wellington Regional Emergency Management Office (WREMO)

8.2.1. Update

Darryl McCurdy has joined the Operational Readiness team full time and Ruth Locker has joined the Community Resilience team part time.

Darryl has a strong logistics background through NZ Air Force and KiwiRail. He has been on a few deployments so knows the feeling of working under pressure. He was also stationed at Wellington airport and been involved with the airport response exercises. Darryl's a Carterton resident and is looking forward to applying his skills and experience to the CDEM world.

Ruth has a strong background in community development and engagement. She was a Senior Community Advisor with Wellington City's Housing Unit. She is a long-time 'rapa' resident and is looking forward to moving back to her roots while being able to continue working in a community focused role.

Both are currently getting to grips with their new roles, establishing contacts and starting to build relationships with the vast array of stakeholders, as well as having been exposed to the flooding event on the other side of the hill in May.

9. Appendices

Appendix 1 Monthly water usage

Appendix 2 Waste exported to Bonny Glen

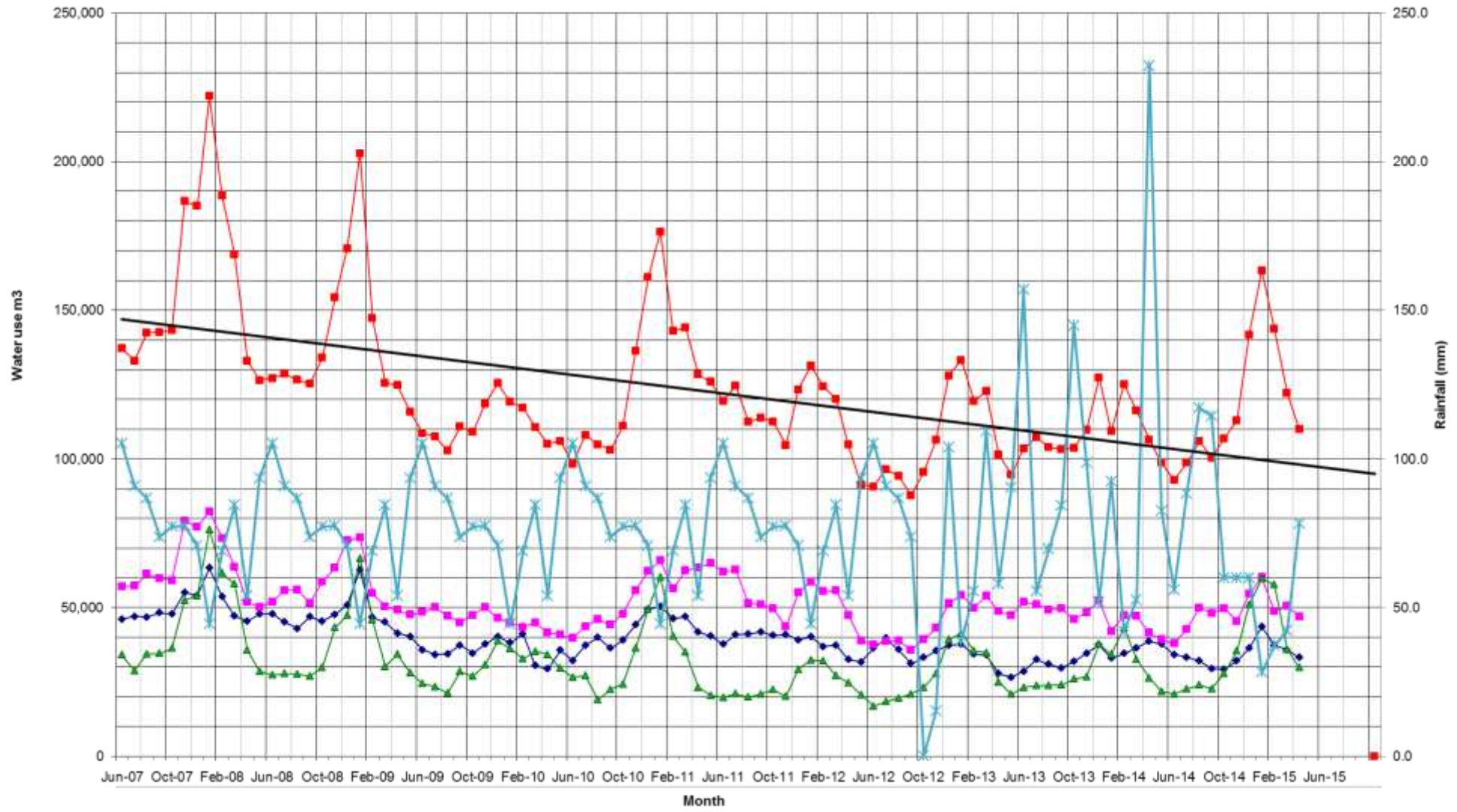
Appendix 3 Library statistics

Contact Officer: Mark Allingham, Group Manager Infrastructure and Services

Reviewed by: Paul Crimp, Chief Executive Officer

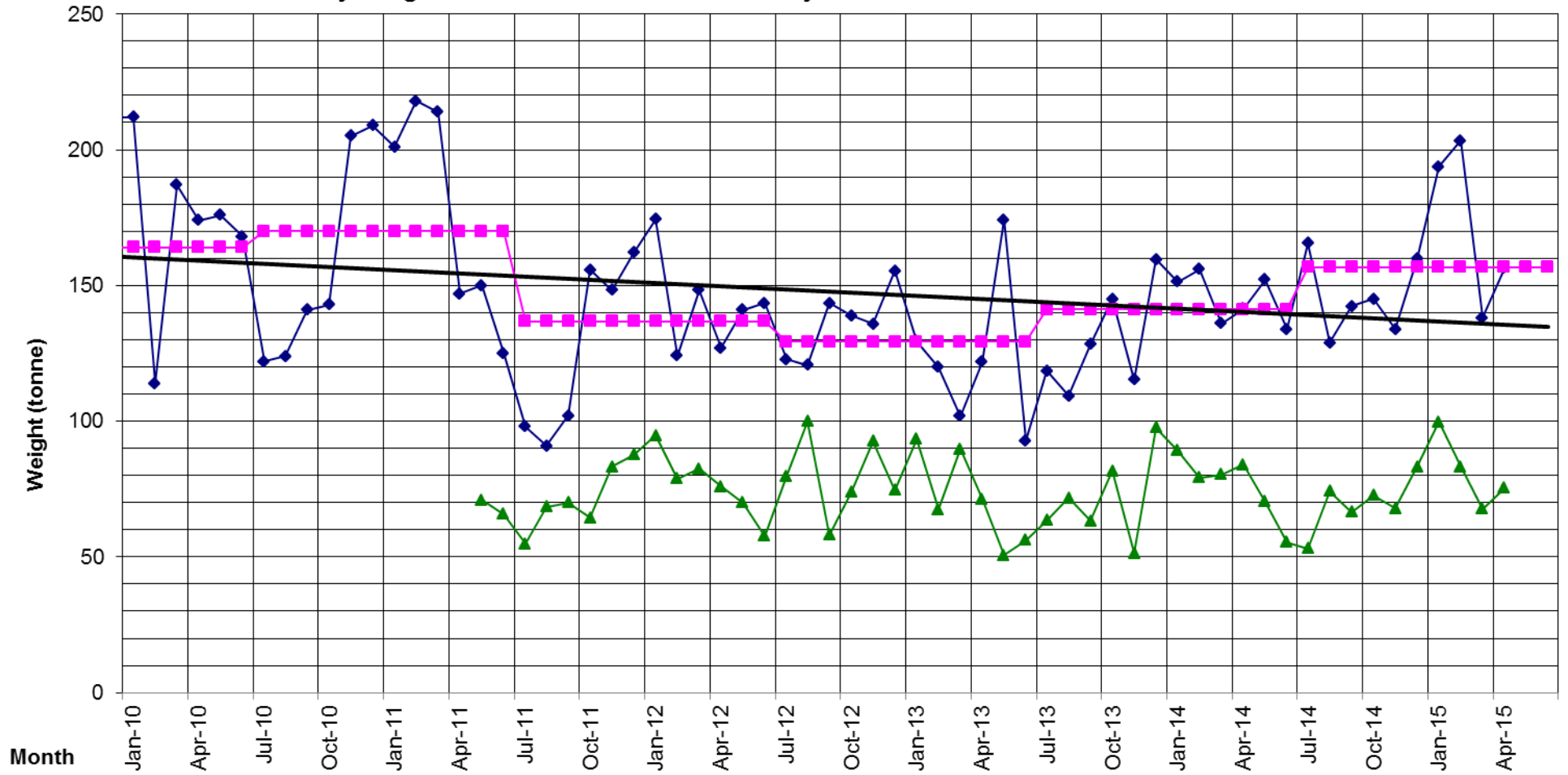
Appendix 1 - Monthly Water Usage

Water use South Wairarapa District Council



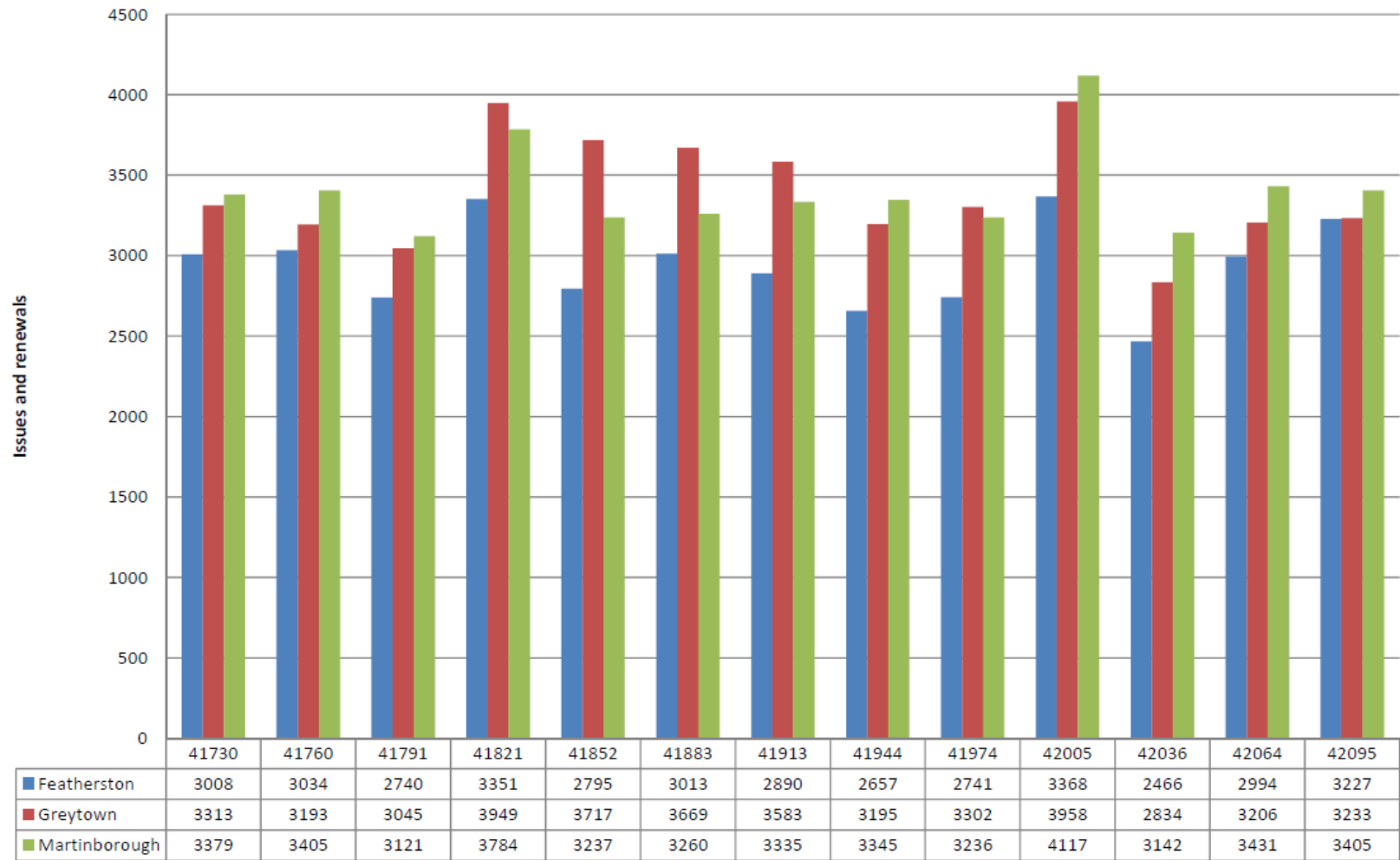
Appendix 2 - Waste Exported to Bonny Glen

Monthly weight of waste transferred to Bonny Glen

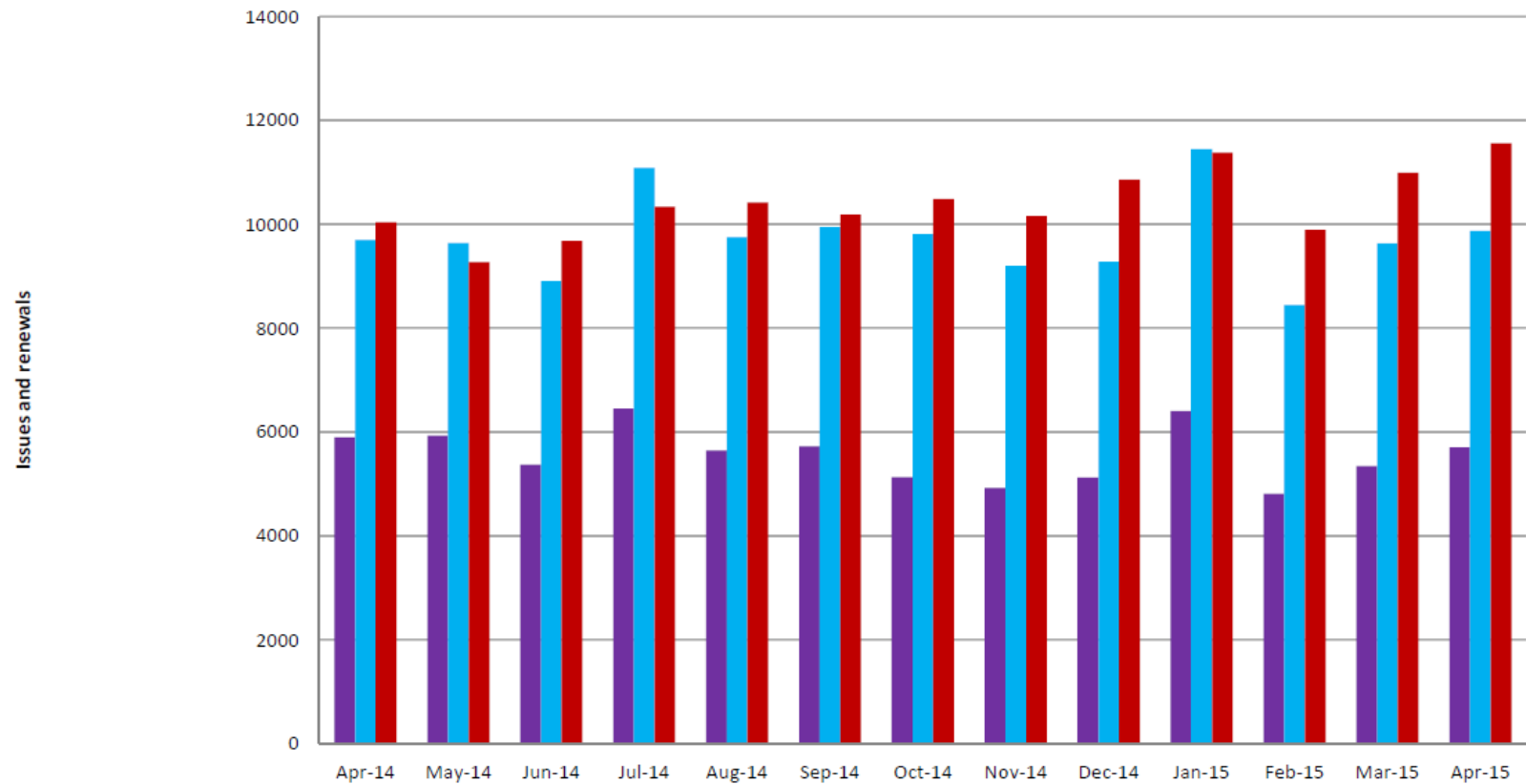


Appendix 3 - Library statistics

South Wairarapa Libraries - issues and renewals to April 2015



Wairarapa Library Service - issues and renewals to April 2015



	Apr-14	May-14	Jun-14	Jul-14	Aug-14	Sep-14	Oct-14	Nov-14	Dec-14	Jan-15	Feb-15	Mar-15	Apr-15
■ Carterton books etc	5892	5929	5368	6451	5643	5720	5129	4921	5122	6406	4810	5341	5702
■ South Wairarapa books etc	9700	9632	8906	11084	9749	9942	9808	9197	9279	11443	8442	9631	9865
■ All WLS audiobooks and e-books	10034	9272	9675	10338	10419	10184	10481	10153	10856	11380	9893	10986	11560